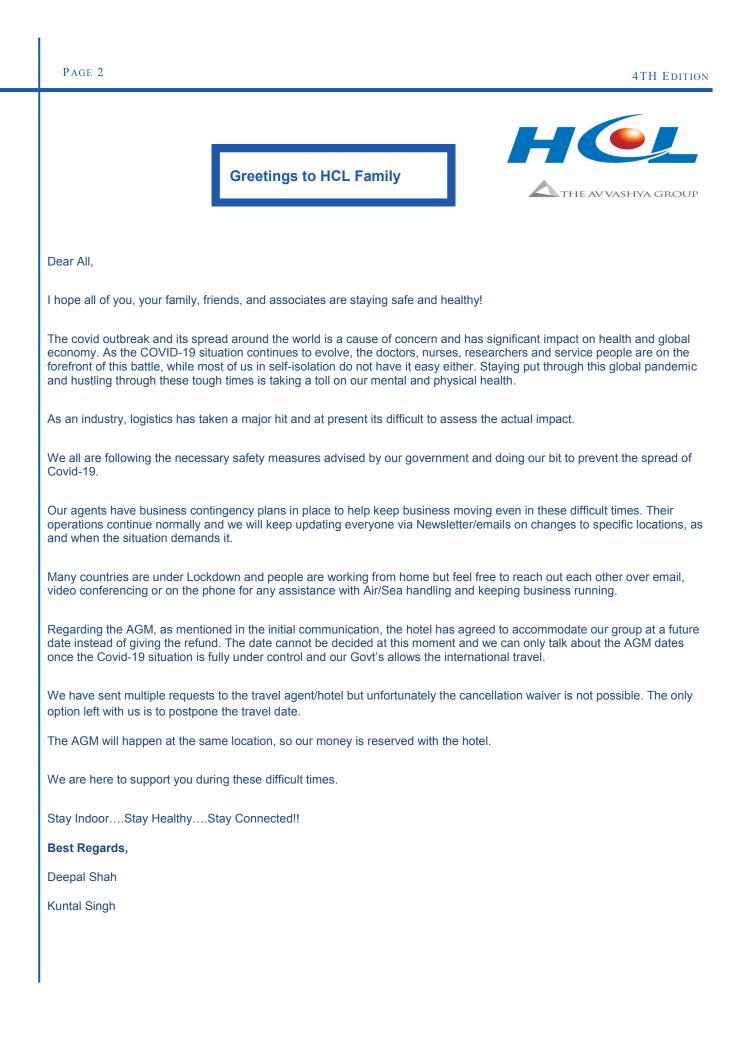


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4TH EDITION

Herco Freight - Logistics Solutions



Dear Partners,

50 years of experience have taught us a lot, especially adaptability and flexibility during time like these. Here at **Herco Freight**, we strive to provide the best services to our customers, who are seeking alternatives due to the increasing rates worldwide.

Strategically, we have invested in precise tools that can assist agents by obtaining a rapid quote and consequently closing more deals. We have developed a tool called **EXPRECO** (www.expreco.net), where our pricing team has multiple airline rates on hand, from the United States to any other country in the world, thus providing a speedy and satisfactory turnaround time. Our goal with EXPREÇO is to support our network and being a step ahead of the competition, for free.

Furthermore, during the pandemic the rates to Latin American from China have become prohibitive, from an average of \$3.50 per kilo to \$15.00 per kilo, which has raised many challenges to importers. We have implemented a solution, commonly used in the 90s, Sea+Air. The Sea+Air solution provides a reasonable transit time, space accommodation and fair prices from Asia to Latin America.

We are ready to provide efficient operation, flexibility and exceptional above average customer support especially during uncertain times to our customers and agent network.

For additional information our team is available by email at <u>pricing@hercoinc.com</u>, phone +1(305)888-5191 or through social media at @HercoFreight.

Ricardo Sato – Business Development Director Herco Freight

4TH EDITION

Avvashya CCI Update to HCL Network Partners on COVID 19 Situation



Dear Valued Network Partner,

Please find our latest update on COVID 19 situation. As India strengthens her resolve and continues to fight the COVID-19 outbreak and impact, we, at Avvashya CCI (ACCI), are committed to doing our bit. In view of the social distancing directives issued by the central and state governments, **Our Teams throughout India remain operational to handle your nominations** with all the staff working remotely from the safety of their own home with adequate IT infrastructure to avoid any disruptions, within the prescribed norms. We have also implemented health and safety measures like masks, sanitizers and temperature checks at our respective facilities.

While we take necessary action to comply with increasing regulatory restrictions, be rest assured that our teams are working round-the-clock to support you. We are constantly monitoring the fluid environment and adjusting our approach to ensure we can continue to keep your cargo moving.

Considering the nation-wide lockdown which is now extended **until 03rd May 2020** however Factories in some states have started working from **20th April 2020** with very limited staff in comply with the guidelines issued by MHA (Ministry of Home affairs).

Port operations/vessel schedules

All Ports are operational except Hazira with certain restrictions although some delays expected on vessel operations due to shortage of operators, internal transport vehicles. With shortage of drivers and lock down of public transport, expect delay in port evacuation.

Some ports may have challenges managing the windows as for vessels coming from China, a 14-day quarantine is a must now (including transit).

We are abiding by all local regulations keeping in mind safety of our employee & partners and cargo.

Rail movement

Rail movement is not an issue so far as we see there are **no restrictions on freight trains**.

CFS/ICD/Yard operations

With public transportation being shut in cities, surveyors & laborers are facing difficulty in reaching site locations, CFS's will operational with skeletal staff.

1. With shortage of drivers and lock down of public transport, expect delay in CFS/ICD/Yard Operation Expect shortage of Labour for export stuffing/carting, We are engaging with local

authorities to issue passes for private vehicles / taxies in cities with restrictions meanwhile We have started intra-state & inter- state trucking for our cargo deliveries.

2. Port/CFS evacuation: Due to import container pendency at CFS's, CFS's are getting clogged with un-cleared containers, Please expect **delay in di-stuffed deliveries** (Mainly LCL Cargo) at Nhava-Sheva and Chennai CFS's. Avvashya CCI Update to HCL Network Partners on COVID 19 Situation



3. Shipping Lines are issuing fresh export bookings and empty containers yards are open with limited time period (10AM- 3PM).

Air Freight -

All the Incoming Commercial Passenger international Flights have been cancelled **effective 22nd March 2020 – 3rd May 2020.** However, this restriction will not be apply to international freighter operations and flights specifically approved by DGCA (Director General of Civil Aviation).

<u>Customs House Broker</u> – Indian customs are working 24x7 for essential cargo clearance although for general cargo clearance expect delays due to lock down of public transport, people facing difficulty in reaching site locations. Customers (AEO&DPD) who has permissions can clear without physical examination of cargo we have online solutions available.

We sincerely thank you for your business and your continued support and understanding. In case you need any assistance, we are there to help you.

Piyush Dixit

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4TH EDITION

Coronavirus Update – We are open for business



Dear Agents,

As the **CORONAVIRUS-19** epidemic continues to evolve, we thought it timely to update our agents on the company's current position. DSH Global Logistics philosophy is to focus on the health and wellbeing of our staff, and clients along with our communities as the first priority, and to take an informed approach that is sensible, balanced, safe and respectful of our diverse society.

We are doing this by ensuring our approach is always based on the expert medical advice of Australian Authorities. As an essential service provider we are open and operating with particular workplace procedures in place. We have segregated desks and some staff are working from home.

All visits to clients and suppliers have been suspended and these will be conducted via phone/video call.

DSH Global Logistics are Licensed Customs Brokers and Freight Forwarders as such ARE defined as an Essential Service Provider.

In this crucial time, we can help you. !!

Do you have an upcoming shipment and your unsure how to move it? Contact us!

We will be sure to assist you in any way we can. With rules and regulations changing daily it can be quite over whelming not knowing where to begin.

Rest assured DSH Global Logistics with our full network behind us are experienced in navigating in times of disruption and we are well equipped to continue with your shipments during this challenging time.

We remain at your disposal.

Please do not hesitate to contact us should you require anything further.

Thank you,

The Team at DSH Global Logistics

www.dshglobal.com.au

4th Edition

We are Up and Running—Takelog Brazil



Dear HCL Partner

Under this unprecedented scenery of COVID-19 outbreak, it's essential that logistic chain keeps working for some sectors as medical, food and security equipment against the virus.

Takelog had adapted all structure according our government recommendations, we keep 100% of our operational team safe under home office in São Paulo, Santos, VCP and GRU airport.

The port and airport operation keep working with the impact of reduction of passenger flights.

Please consult us each shipment.

Best regards,

Fernando Alves Takelog Logistica de Comércio Exterior Tel.: (55 11) 3160-9028 Mob.: (55 11) 96905-3498

Skype: fernando.takelog

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AIR FREIGHT CAPABILITIES -ECU WORLDWIDE KENYA



Dear Network colleagues,

Greetings from ECU Worldwide Kenya.

It is our hope that you are all keeping safe and abiding to the guidelines provided by your various governments in this Covid 19 fight.

Over the years, we have developed a strong partnership with quite a number of you and we would like to express our sincere thanks for the cooperation we have received this far.

We are capable of handling the entire East Africa region and we have worked with a number of you already for shipments to this region.

In this regard, we would like to re-introduce our capabilities to you;

Our services

International freight forwarding both air and sea. Project cargo Trade fairs/Expo/exhibitions cargo Special cargo Customs clearance (DDP, DAP, DDU) Warehousing. - Temporary imports/exports

- LCL/FCL cargo
- Transit shipments
- Packaging

Our Key advantage as your Airfreight partner in Kenya :

- Can handle pharmaceuticals with cold temperature storage requirements as well as perishable shipments including fruits, vegetables, meat, flowers.
- Have excellent working relationship with the airlines and are able to secure space even during this challenging time when
 most airlines are grounded and the few operating ones have capacity issues.
- Can handle shipments to Eastern Africa countries directly from Nairobi. If you do not have direct flights to these destinations from your country, you can transship from Nairobi and we will be able to take to the destination.
- Secured bonded warehouse facilities for shipments with such a requirement.
- Re- export of Air shipments including full documentation.
- Preparing IDF for customers.
- Offering packaging services for DG shipments and general cargo.
- High Quality customer service with prompt email responses quotes and support.

FREIGHTER SERVICES TO / FROM JKIA NAIROBI



FREIGHTER SERVICES TO / FROM JKIA NAIROBI

Airline	Μ	Т	W	Т	F	S	S	Remarks
KLM / Air France / Martin Air					•			To USA and Europe
Kenya Airways								To USA and Europe
Ethiopian Airlines	•	•		•		•		All destinations - via Addis
Turkish Airlines	•		•			•		All destinations - via Istanbul
Qatar		•		٠			•	All destinations - via Doha
Etihad	•		•			•		All destinations - via Abu Dhabi
Emirates		•			٠			All destinations - via Dubai
Astral								To Johannesburg

KQ is operating charter flights on inducement. No regular fixed freighters.

Using Nairobi as the Hub for t/shipment to other eastern African destinations.

We can transship cargo to the following destinations in Eastern Africa via Nairobi in partnership with a local airline at competitive rates. We strongly encourage you to send us enquiries where possible:



AIR FREIGHT CAPABILITIES — ECU WORLDWIDE KENYA

- Nairobi Entebbe- Nairobi to cope with the COVID-19 demand. Both will be operated once weekly on day 1 & day 5 respectively.
- Mwanza day 2 & 7 and Mogadishu day 3 & 7 services with each operating twice weekly with combined DC9 and B727 Freighters.
- Dar Es Salaam & Zanzibar will operate on day 4 & 6 based on the B727 Freighter and DC9 / F27 F
- Hargeisa, Goma & Pemba operate fortnightly on day 1, day 3 & 4 respectively on a DC9 freighter with F27 freighter back up.

Customs clearance

ECU Kenya is licensed by the Kenya Revenue Authority to offer customs clearing services. With a team of 5 in Nairobi and 4 in Mombasa, we assure to deliver a high quality service to all our customers.

Our services include:

- Handling customs clearance of bulk cargo, project shipments, special shipments, and normal general cargo.
- Value added services which include: Duty exemptions processing, temporary imports/exports handling, Duty and tax computation, permits processing in some instances.
- Temporary storage of cargo in our warehouse in Nairobi.
- Transportation services to all key cities in Kenya.
- Providing cost effective solutions to customers.
- Daily report updating shipment status.

We want to use this opportunity to thank the network partners that have already been working closely with us and would like to invite the rest of the members to use our services and feel free to share their enquiries to and from East Africa region.

Your Key contacts at ECU Worldwide Kenya :

Ms. Modleen Ahmogah – **Business Development Manager** Email :<u>ModleenAhmogah@Ecuworldwide.com</u> Mobile :+254726448496.

Sheila Mutindi – **Customer Service Executive** Email :<u>SheilaMutindiMusila@ECUWORLDWIDE.COM</u> Mobile :+254722593838.

James Kiarie -**C&F Coordinator/Documentation** Email :<u>JamesKiarieNduati@ecuworldwide.com</u> Mobile: +254722595111

ECU WORLDWIDE KENYA LIMITED TULIP HOUSE, 6TH FLOOR MOMBASA ROAD, P.O BOX : 17911 – 00500 NAIROBI, KENYA InfoKenya@ecuworldwide.com

Making a Difference—Windlog Brazil





Windlog Brings 6 Million Masks to Combat COVID-19



The Ukrainian cargo plane, model Antonov-124 considered the second largest aircraft in the world landed at Brasilia Airport in the early hours of April 7th, bringing 40 tons of masks for use against COVID-19.

In total, there are 6 million masks, where part of them will be donated to the Brazilian population, with

private distribution, without government intervention. The entire logistics operation was coordinated and carried out by Windlog headquarters in São Paulo.

According to Windlog's operational director, Gregório Gheorghiu, the greatest difficulty of this operation was the short time, in addition to the care taken with safety and prevention measures to avoid contamination of employees and the cargo.

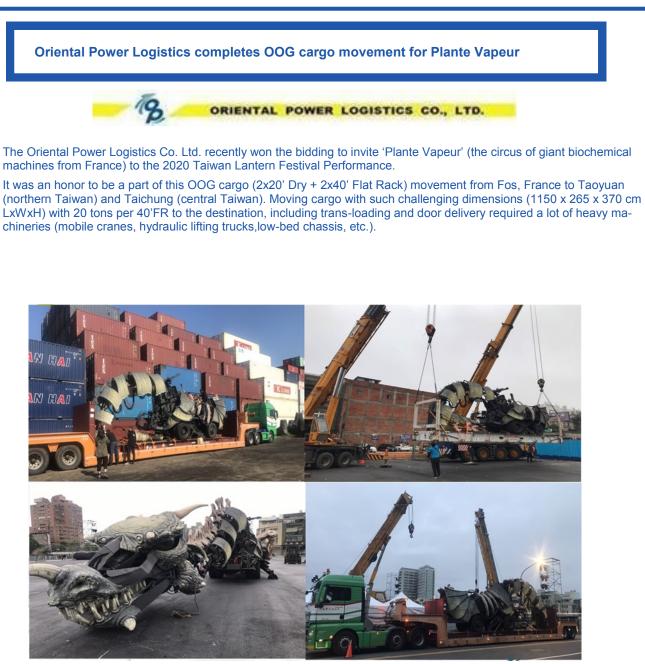
"Since the material was originated in China, our team spent a few nights in clear, because of the time merger. In addition, the boarding and landing of a charter of this size involves several authorizations and necessary government certifications, something that Windlog is an expert. In all the coordination and management of this project, Windlog involved around 20 professionals and precisely because of this team we were able to carry out all the operation successfully and in record time". Gheorghiu Punctuates.

The last time the freighter landed at Brasilia was in September 2018, when the aircraft made a technical landing at the airport terminal to supply and rest the crew. The other appearance was in 2009.

The freighter Antonov has the capacity to carry up to 120 tons, is 69 meters long and just over 21 meters high.

After the masks were unloaded at the Brasilia airport, the material was sent to the State of Goiás by land. The giant plane leaved for Luanda, Angola, on Thursday (9/4) at dawn.

Windlog is one of the main freight forwarder in Brazil, with more than 15 years of experience on the market. Its well recognized by its high quality service and personalized follow-up.



To add to this, our team also had to overcome multiple complexities posed by the customs procedures and door delivery during the Taiwan Lunar New Year Holiday, Kaohsiung sea tunnel height restrictions and the township road restrictions from POD Kaohsiung (southern Taiwan) to Taoyuan and Taichung.

We want to express our gratitude to the ECU Worldwide Marseille branch for their excellent support and cooperation. Despite the complexities and challenges, we successfully and safely completed the round-trip project shipment to Taiwan and back to France. And with this experience, we are ready to overcome the next challenge that comes our way.

Jennifer Lee | Oriental Power Logistics Co. Ltd., Taipei | jennifer_lee@opl.com.tw



References: https://news.ltn.com.tw/news/life/breakingnews/3052980

Netting Update



SLOW PAYERS LIST

MALDIVES, Centurion Transport USA, Radiant Delivers

Below are the Open areas where Network is looking for active agents who can bring value in these areas. We prefer to incorporate new agents from recommendations received from within the Network agents

Look forward for your suggestions!

OPEN AREAS

- * Burkina Faso
- * Gabon
- * Cameroon
- * Myanmar
- * Nicaragua

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HOLIDAYS IN THE WORLD

Country	Date	Occasion
Belgium/Pakistan/Haiti Hungary/Thailand/India Hong Kong/Philippines/Chile Sri Lanka/Cyprus/Norway/Finland Sweden/Vietnam/Singapore Bahrain/Taiwan/Italy/Ghana Mauritius/Germany/El Salvador Spain/Uruguay/Turkey/S.Africa Mexico/Panama/Guatemala/ Costa Rica/Korea/Slovenia/India	1st May	Labor Day
Slovenia	2nd May	May Day Holiday
Thailand	4th May	Coronation Day
Korea	5th May	Children's day
Singapore	7th May	Vesak Day
Srilanka	7th May	Vesak Full Moon Poya Day
UK	8th May	Early May Bank Holiday
Srilanka	8th May	Day following Vesak Full Moon Poya Da
El Salvador	10th May	Mother's Day
Israel	12th May	Lag BaOmer
Uruguay	18th May	Las Piedras Battle
Turkey	19th May	Commemoration of Atatürk, Youth and Sports Day
Belgium/Denmark/Finland Norway/Sweden/Germany	21st May	Ascension Day
Chile	21st May	National Navy Day
Belgium	21st May	Labour Day
Israel	22nd May	Jerusalem Day





HOLIDAYS IN THE WORLD

Country	Date	Occasion
Turkey	23rd May	Ramadan Feast Eve
Egypt	24th May	Eid Al Fitr
Turkey	24th May	Ramadan Feast
Singapore	24th & 25th May	Hari Raya Puasa
Egypt	25th May	Eid Al Fitr
Ghana	25th May	Africa Unity Day
India	25th May	Ramzan/Idul Fitr
ик	25th May	Spring Bank Holiday
Turkey	25th May	Ramadan Feast Day 2
Oman/Pakistan	25th -27th May	EID UL FITHR – END OF RAMADAN
Turkey	26th May	Ramadan Feast Day 3
Egypt	26th May	Eid Al Fitr
Israel	28th May	Shavuot Eve
Israel	29th May	Shavuot
Slovenia	31st May	Whit Sunday
Poland	31-May	Bank Holiday

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