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Service Update—Worldgate Express Services Sdn. Bhd. , Malaysia



Dear HCL friends & Partners,

Warm greetings from Worldgate Malaysia!

Incorporated in 1999, with a team of about 180 employees, Worldgate is one of the leading freight forwarders and aircraft charterers in Malaysia offering total logistics solutions and chartering of aircrafts services.

Listed in Hong Kong Stock Exchange in 2016, we have been around for over 23 years with excellent track records. We are a member of IATA, FIATA, local FMFF, TAPA, HALAL, GDPMD (Good Distribution Practices on Medical Devices) and ISO 9001:2015 certified.

Our Chartering Department has been busy arranging chartering services on a weekly basis ranging from B747-400F to B757-200F to USA and China carrying various types of commodities from e-goods, machinery right up to Covid Test Kits. We offer a one-stop solution services encompassing air, sea transportations, customs brokerage, contract logistics & 3PL.

Our capabilities have gone beyond normal logistics services. As a trusted brand in global logistics, our services has been proven from time and again to be superior.

Aircraft Chartering Services

Being one of the key agents to Cargolux, Worldgate has chartered CV's B747-400F aircraft from KUL to Dallas, USA. A total of 15x45ft truck loads were transported from Penang to KUL and subsequently uplifted.





Service Update—Worldgate Express Services Sdn. Bhd. , Malaysia



For enquiries on shipment matters, kindly e-mail to :-

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Service Update—Worldgate Express Services Sdn. Bhd. , Malaysia



FLOOD DONATION CAMPAIGN - CORPORATE SOCIAL RESPONSIBILITY (CSR)

On 16 December 2021, a <u>tropical depression</u> made landfall on the eastern coast of <u>Peninsular Malaysia</u>, bringing torrential downpours for three days resulted in floods affecting 70,000 households and 37 deaths with some bodies still missing.

As part of our CSR, Worldgate has extended a helping hand by providing our vehicles, essential goods and financial aids to lessen burden of the flood victim.

Staffs have volunteered to help clearing the trash that had accumulated as a result of the flood and kept the victims accompanied as well as providing miscellaneous aids to several premises.











EID Holiday Notice and wishes - Premiere Logistics, Indonesia



Dear Partners,

Please be advised that Indonesia will have long holiday in first week of May 2022 in view of Eid al-Fitr / Eid Mubarak holiday:

29-April 2022: Government "collective leave" for Eid al-Fitr/Eid Mubarak

1-3 May 2022: Idul Fitri / Eid al-Fitr / Eid Mubarak holiday

4-6 May 2022: Government "collective leave" for Eid al-Fitr/Eid Mubarak

Business will be back to normal on 9-May-2022.

Other holiday in May 2022:

16-May 2022: Waisak Day

26-May 2022: Ascension of Jesus Christ

All government and private company will be closed on the above holidays

Please plan your shipments accordingly.

Sending all my Moslem friends best wishes on Eid and wishing that it brings you joy, happiness and blessings.

Best regards

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Empowering Women— WINDLOG, BRAZIL





Women in Logistics

Logistics activities have always been, in general, performed by men, either in operational or leadership positions. But in recent years, as in other sectors of the economy, the participation of women has been gaining more and more space. According to a study published in the latest issue of Transport Logistic, released in 2021, there was a 20% growth in the hiring of women in the logistics sector within large global companies.

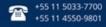
"Talking about women in Logistics has always been a topic with resistance. Women started to conquer high positions and have good visibility. Each company has its particularity with the type of product it works with and the demands of its clients. One of the great challenges in Logistics is also the difficulty in hiring professionals due to the working conditions and unattractive salaries", says Maria Helena de Lima, Import and Export Manager at Windlog, a company that specialized in logistics.



Maria Helena de Lima - Import and Export Manager

About Windlog

Windlog is one of the main logistics companies in brazilian market. With more than 5000 clients, 10 offices in the whole country and international agents around the world. In 17 years Windlog has consolidated itself as one of the best freight forwarder in Brazil, with 3 certifications, AEO, ISO 9001 and ISO 14001.









Empowering Women— WINDLOG, BRAZIL





Women in Logistics

According to a survey released by the recruitment platform Gupy, there was a 229% growth in 2020 in the volume of hiring women in the logistics sector indicating a growth trend and opportunities for them.

"I think it is very important to have women in the logistics sector because it is an activity that requires a lot of talent to work in teams, manage conflicts, and solve challenges. I feel blessed. I have never had any difficulties in my performance, explains Linda Kuriki, International Trade Fair Manager at Windlog.

Among the main activities that women perform in the industry are those related to more strategic and less operational functions. Part of this is linked to changes in the organizational cultures of companies and also in the awareness of society as a whole.

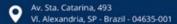
The change in the labor market has led to the increased participation of women in logistics. New opportunities have arisen for women to develop their professionalism with leadership and respect." I feel very privileged, and I have no difficulty at all in holding this position, good leadership is important to support the team to walk towards success", says Maria Helena.

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Empowering Women— WINDLOG, BRAZIL





Women in Logistics



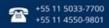
Linda Kuriki - International Trade Show Manager

The balance between male and female workers is a daily challenge. It is necessary, mainly, that companies have a change organizational culture in their structures so that female professionals also conquer their spaces. This is the case of Windlog, which besides being a reference in the market in logistics solutions, invests in providing opportunities in the sector for women. Currently, they are in strategic positions, including management and directorships.

"I want to congratulate all women because we are warriors and we manage to balance our personal and professional lives. We don't need a special day to be remembered. Women are courageous, accept any challenge, and are detailed and sensitive. Congratulations to us every day", Linda concludes.

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Market Update—Premiere Logistics Ltd, China

PRINIER logistics

SISIMBLE ELB



Air and sea freight vulnerability to Lockdown of Shanghai

The outbreak of omicron virus urged the Shanghai government to impose a lockdown on Shanghai. Restrictions originally ended on April 5, but the government has decided to extend the lockdown, which is covering the whole city now.

Following the city's lockdown, many airlines are cancelling cargo flights from Shanghai Pudong (PVG), which is a hub for China Cargo Airlines, China Southern Cargo, DHL Aviation, FedEx Express, UPS Airlines. Suparna Airlines has been effectively closed since the lockdown began, although on April 5 Flight Radar 24 showed scheduled arrivals and departures, indicating the airport is operating at a reduced capacity.

Crane Worldwide Logistics pointed out that many airlines are likely to adjust their schedule at the last minutes, without notice in advance. Besides, the shortage of handling staff has let many freight agents and cargo airlines desire to cancel cargo delivery. For example, Chicago and Amsterdam, Qatar Airways has cancelled PVG flights from 31 March until 5 April. These

airfreight agents which have limited staff reporting for duty will adversely affect the customs declaration and cargo tendering to terminals and airlines.

However, JD logistics seeks for a way for maintenance of operation under the lockdown strategy. It provides contactless last-mile delivery with autonomous robot in Pudong. Installing AI technology and multiple sensors, the robots can plan the routes to locked down neighborhoods with load maximum of 100kg of products and 80 km per charge.

"Some companies have tried to apply permits for staff and trucks, but the permit only allows them to move inside the logistics park. They cannot go out of the logistics park and send the cargo to terminals, even after customs release. Thus, some warehouses have decided to suspend operations till the removal of lockdown from the government." Crane said.

Grant Liddell, who is a managing director, believed that diverting cargo to other airports is more expensive for trucking and airfreight and increases



Market Update—Premiere Logistics Ltd, China

PEMIETE. logistics

PLEWIELE ELB

transit time overall.

According to data from the TAC Index, airfreight rate from China showed improvement from a three-month low at the start of March. The China-US rates are \$8.54 per kg, up from \$6.97 three weeks ago. The China-Europe rates (\$7.27 per kg) have reduced by 1.5%, compared with \$6 three weeks ago.

Port restriction is easing in Shanghai recently

Lockdowns in China are heavily impacting the congestion outside the country's ports, as the number of container vessels waiting outside Chinese ports today is 195% what it was in February."

Furthermore, the 506 vessels outside Chinese ports this month, represented 27.7% of all vessels waiting at ports around the world, compared with 14.8% in February.

The pandemic in Shanghai has been under control recently. The number of ships waiting to enter the two ports have reduced over the course of last week, as carriers were omitting Shanghai calls due to the drop in export cargo volumes."

Nevertheless, some factory production restarted in Shanghai this week, which could eventually lead to a sudden surge in export cargo, analysts have predicted.

Taiwanese forwarder Dimerco said today: "Although the limitation of road transport is the main challenge for Shanghai and nearby cities, we are starting to spot some positive signs [of improvement]. For example, high-speed roads are gradually opening, with more green passes issued to truck drivers to safeguard the supply chain. "Moreover, the Shanghai government announced the first batch of 666 companies could resume work on 18 April, to ensure the essential operation of the city and crucial functional industries."





Industry News

CATHAY PACIFIC CARGO INTRODUCES A SUITE OF PRIORITY OPTIONS FOR TIME-SENSITIVE SHIPMENTS

Cathay Pacific Cargo is introducing a suite of Priority options, offering dedicated booking tiers tailored to cargo shipments. Priority provides greater choice and better-defined service options to customers: speed, capacity and assurance for every shipment.

The Priority solution offers three service tiers – First (PR1), Essential Plus (PR2) and Essential (PR3). For general cargo shipments, customers can choose the tier best suited to their needs. In addition, the First (PR1) and Essential Plus (PR2) service tiers have been extended and are now applicable to all types of shipments requiring special handling, including but not limited to Pharma LIFT, Fresh LIFT and DG LIFT.

First (PR1) is the premium tier that offers the highest commitment to priority for customers' time-critical shipments. This includes access to capacity even on very high-demand flights, with guaranteed uplift once the booking is confirmed. And in the event of unforeseen disruption, such as from bad weather, the shipment will be protected on to the next flight to make up valuable time. To shorten the journey time further, late shipment acceptance and early shipment retrieval are available when applicable, while customers can access Cathay Pacific Cargo's 24/7 Operations Control Centre for enquiries and support through a Live Chat function. Essential Plus (PR2) and Essential (PR3)

Essential (PR3) is the standard service, providing a reliable and economical solution to bring all kinds of shipments to where they are needed through the Cathay Pacific network and via its professional handling services. Essential Plus (PR2) is an upgraded service, providing more access to capacity on popular flights and with a higher handling priority than Essential.

Cathay Pacific General Manager Cargo Commercial, George Edmunds said: "We know that every shipment matters to our customers, so we are introducing Priority as an extension to the booking process, making it a central consideration for every booking. Our Priority tiers are reflected directly in our new <u>Click & Ship</u> booking platform, <u>Cathay Pacific Cargo</u> or <u>EzyCargo</u> websites, in order to put speed and access to capacity at our customers' fingertips.

"We want to make the value proposition of Priority more distinctive to our customers and we are using KPIs to ensure that we are transparent and deliver to their expectations. As part of our commitment to adopting new technology to deliver better service to our customers, we are pleased to add Live Chat as a new component to First. It's another important step forward as we work towards our vision of becoming the world's most customer-centric air cargo services provider."

ABooking auto-confirmation is applicable to selected special solutions.

*Money-back guarantee will be activated when pandemic restrictions have been lifted and Cathay Pacific Cargo has resumed its normal long-haul and regional schedules.

Source: https://forwardermagazine.com



Netting Update



May Netting Calendar

2022	AIR NETTING CALENDAR						
	CNC SEND OUT	CNC SEND OUT	CNC SEND OUT	LAST DAY	FINAL DAY!	PAYMENTS FROM	SETTLE- MENT
MONTH	FIRST PRE REPORT	2ND PRE REPORT	3RD PRE REPORT	PRE RE- PORTS	FINAL RE- PORTS WILL BE	PARTICI- PANTS HAVE	PAY OUT DAY
				CAN BE SENT TO CNC	SENT BY CNC	TO BE WITH CNC	BY CNC
	Thursday	Friday	Monday	Tuesday	Wednesday	Thursday	Thursday
MAY	19	20	23	24	25	26	02-June



HOLIDAYS around THE WORLD

Country	Date	Occasion
Italy, Spain, Lebanon, Bahrain, Philippines, Poland, Kenya, Tunisia, France, Chile, Singapore, Egypt, Bul- garia, Cyprus, Romania, India, Mexico, Vietnam, Indo- nesia, Uganda, Srilanka, Mauritius, Germany, Estonia, Latvia, Lithuania, Ukraine, Portugal, Korea, Malaysia, Belgium, Russia, El Salvador	01-May	Labour day
South Africa	01-May	Worker's day
Lebanon	01-May	Good Friday
Turkey	01-May	Labour and Solidarity day/Ramadan Feast eve
El Salvador	1-2 May	Work day
Thailand	02-May	Substitution for National Labour Day
Vietnam	02-May	Reunification Day Holiday
Ireland, U.K.	02-May	Early May bank holiday
Spain	02-May	Madrid regional holiday
Turkey	02-May	Ramadan Feast (Half-Day)
Hong Kong	02-May	The day following Labour day
Kenya, Taiwan, Bulgaria, Belarus, Ukraine, Malaysia, Australia	02-May	Labour day holiday
UAE, Qatar, Bahrain, Indonesia, Uganda, Mauritius, Kenya	02-May	Eid al-Fitr
South Africa	02-May	Worker's day
UK	02-May	Early May Bank Holiday
Tunisia	2-4 May	Eid al-Fitr
Lebanon, UAE, Qatar, Bahrain, Egypt, May, Indonesia	03-May	Eid al-Fitr
Kenya	03-May	Eid al Fitr
Turkey	03-May	Ramadan Feast day 2
Singapore	03-May	Hari raya puasa
Poland	03-May	Constitution day
Malaysia	034 May	Hari Raya Aidilfitri
Vietnam, Belarus	03-May	Labour Day Holiday
Thailand	04-May	Coronation Day
UAE, Qatar, Lebanon	04-May	Eid al-Fitr holiday

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HOLIDAYS around THE WORLD

Country	Date	Occasion
Turkey	04-May	Ramadan Feast day 3
Israel	04-May	National memorial day (Working until 13:00)
Latvia	04-May	Independence restoration day
UAE, Qatar	05-May	Eid al-Fitr holiday
Israel	05-May	Independence day/Yom HaAtzmaut
Korea	05-May	Children's day
Lebanon	06-May	Martyr's day
Bulgaria	06-May	Saint George's day/ Army day
Russia	7th - 10th May	Victory Day
France	08-May	World war II victory day
Korea	08-May	Buddha's Birthday
Hong Kong	09-May	The day following the birth of Buddha
Belarus, Ukraine	09-May	Victory Day
El Salvador	10-May	Mother's day
Spain	15-May	Feast of St. Isidro (Madrid)
Singapore, Malaysia	15-May	Vesak day
Srilanka	15-May	Vesak Full Moon Poya Day
Indonesia, Malaysia	16-May	Vesak day
Thailand	16-May	Substitution for Visakha Bucha Day
Srilanka	16-May	Day following Vesak Full Moon Poya Day
Malaysia	17th May	Raja Perlis' Birthday
Turkey	19-May	Commemoration of Ataturk, Youth and Sports day
Israel	19-May	Lag BaOmer
Chile	21-May	Battle of Iquique
Malaysia	22-23 May	Hari Hol Pahang
Canada	23-May	Victoria day
Jamaica	23-May	Labour day
Bulgaria	24-May	Culture and Literacy day
Lebanon	25-May	Resistance and Liberation day
France, Indonesia, Netherlands, Germany, Belgium	26-May-22	Ascension day
Israel	29-May	Jerusalem Day
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