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Business Update—DSH Global



Mrs Shannon Morris on maternity leave. Julia Archibald joins DSH team.

Mrs Shannon Morris has commenced maternity leave in anticipation of the arrival of her first child. We wish Shannon the very best and look forward to seeing Mum & Bub soon.

DSH Global Logistics would like to welcome Julia Archibald to our team.

Julia has joined our Sales and Marketing department after having previously working within our operations team in prior years.

For any enquiries, please contact Julia at either julia@dshglobal.com.au or sales@dshglobal.com.au

Business Update— ECU WORLDWIDE (CYPRUS)

ECU worldwide, Cyprus booked with Nestle Cyprus agents airfreight shipment of Nespresso products, 10 pallets (2223 kgs/13.34 cbm) in cooperation with their agents in Switzerland Messrs Global Traffic SCL



Business Update — M&M air sea cargo Germany

M&M air sea cargo’s development of a GDP certified service for the pharma industry

In January 2022 M&M Germany has successfully passed the GDP audit based on 2013/C 343/01 EU Guidelines of 5 November 2013. The certificate is issued by SGS Germany.

This enables M&M to offer transportation and cross-docking services for pharmaceuticals goods under temperature control in compliance with the regulations of the European Union. Good Distribution Practice (GDP) is as important as Good Manufacturing Practice and must be complied with by pharmaceutical companies but also by logistic providers and wholesalers. Then aim is to secure the product integrity and identity for the safety of the patients.

The quality system developed, with a 5-stage carrier qualification programme, covers all required topics including detailed risk assessments and preventive actions. Over 20 staff members of M&M have received GDP training and are now qualified to handle air, ocean, road and rail cargo under GDP conditions.

Meanwhile M&M has also passed the first surveillance audit, again without any non-conformities. In 2022 all KPIs defined have been achieved with 100%. First long-term logistics contracts have been signed with German pharmaceutical companies. Also, for the network partners of M&M the GDP certification gives competitive advantage, which was seen from many new import orders received with pharmaceutical goods.

Result Certification Audit 2022

NUMBER OF NON-CONFORMITIES	
Critical	0
Major	0
Minor	0

Result Surveillance Audit 2023

NUMBER OF NON-CONFORMITIES	
Critical	0
Major	0
Minor	0

Business Update— M&M air sea cargo Germany



Meet us in Munich

You are kindly invited to meet us at the international “transport logistic” fair in Munich at our **booth #227 in hall A5**. It takes place from May 9-12, 2023. Benefit from the vast know how of our forwarding & customs brokerage experts, who are looking forward to share their expertise with you.

OUR THEME DAYS DURING THE EXHIBITION:

- | | |
|--|--------------------------------|
| Rail & Southeast Europe : | Tuesday May 9 th |
| Turkey & Central Asia: | Wednesday May 10 th |
| China & Southeast Asia: | Wednesday May 10 th |
| North Africa & New Zealand: | Thursday, May 11 th |

Over the past century, the small forwarding company founded by Richard Militzer and Werner Münch in Bavaria in 1880 has grown into a logistics group that connects worlds: with today more than 2.100 committed employees, many years of experience, regional expertise, and the courage to keep breaking new ground.

We are where you need us. Our employees always find the right solution for your order. With our individual logistics services, we are on the move for you by road, air, rail and water. We see ourselves as specialists for demanding markets: Challenging multimodal projects are a matter of course for us. Militzer & Münch is actively involved in strategic alliances and cooperation agreements, and is constantly developing to offer its customers innovative logistics solutions.

CONNECTING WORLDS.
www.mumnet.de



Business Update — ECU WORLDWIDE (MEXICO)

SERVICIO AÈREO DE MÈXICO A GUATEMALA



SALIDAS DE MÈXICO:

GUADALAJARA

MONTERREY

✈ A GUATEMALA



SALIDAS DIARIAS



PRESENCE IN
180 COUNTRIES



OVER 300
OFFICES



OFFERING OVER
2.400 DIRECT TRADE LANES

ECU WOLDWIDE GUATEMALA
ECU WOLDWIDE MÈXICO

☎ +502 2296-7500/01
☎ +52 555 340 0770



ECU
WORLDWIDE
Geography Simplified

Business Update — ECU WORLDWIDE (MEXICO)

SERVICIO AÈREO DE MÈXICO A EL SALVADOR



SALIDAS DE MÈXICO:

GUADALAJARA
MONTERREY

 A EL SALVADOR



SALIDAS DIARIAS



PRESENCE IN
180 COUNTRIES





OVER 300
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OFFERING OVER
2.400 DIRECT TRADE LANES

ECU WOLDWIDE EL SALVADOR
ECU WOLDWIDE MÈXICO

 +503 2556-1359

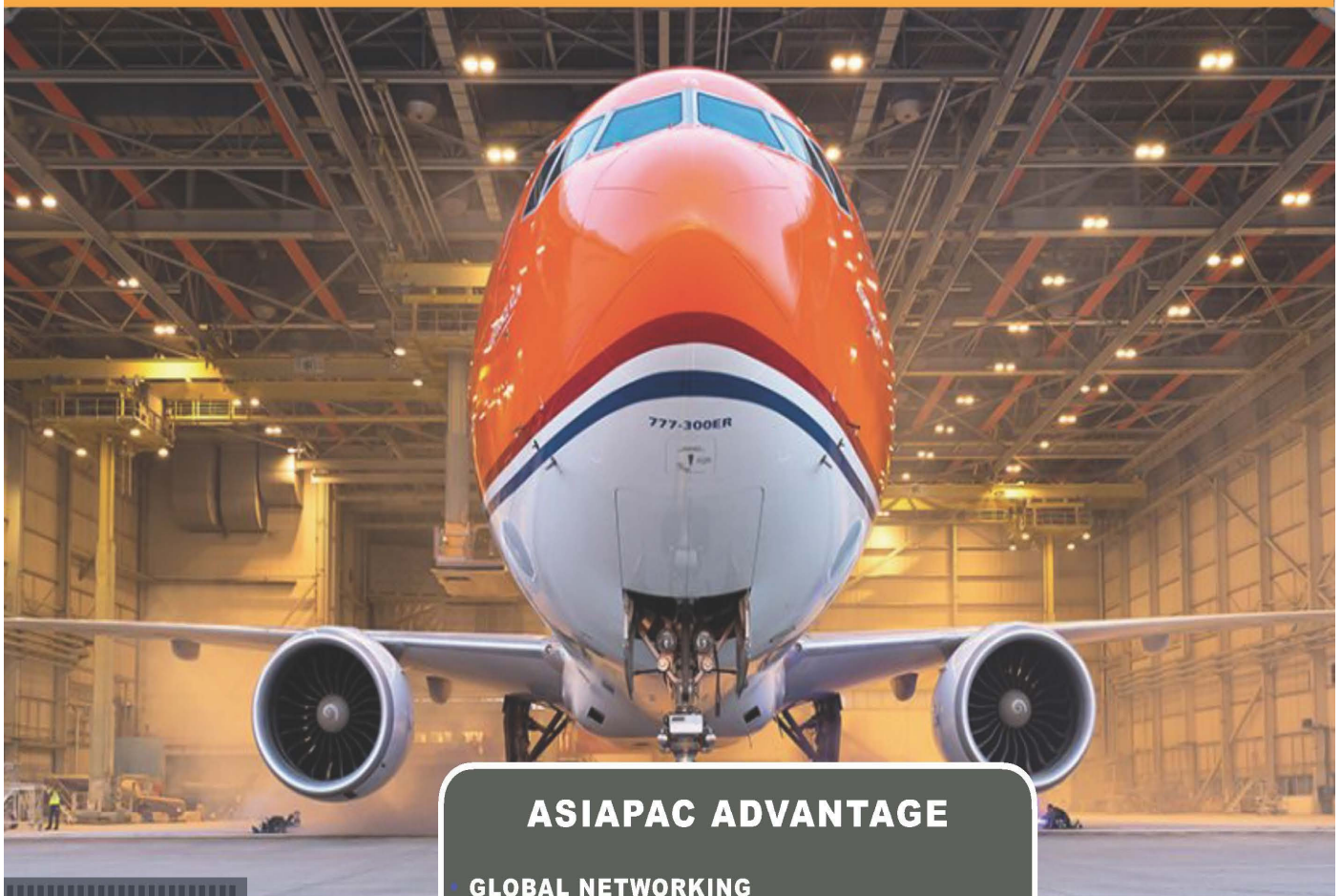
 +52 555 340 0770



Service Update — AsiaPac, Mexico

WORK WITH THE BEST....

AIR FREIGHT SERVICE



ASIAPAC ADVANTAGE

- GLOBAL NETWORKING
- 24/7 SERVICE
- DOOR TO DOOR SERVICE
- COMPETITIVE RATES

ASIA PAC



Mail us

SOP — AsiaPac, Mexico



ASIAPAC LOGISTICS MEXICO, S.A. DE C.V.
 AV. INSURGENTES SUR 664
 PISO 11, COL. DEL VALLE
 C.P. 03100, MÉXICO, D.F.
 TEL: (52) 55.13.28.04.00

16 de March de 2023

ASIAPAC LOGISTICS MEXICO S.A. DE C.V

TAX ID : ALM190628LM2

Commercial/Operations Office Air Shipments - Ciudad de Mexico

Av. Insurgentes Sur 664 Piso 11 Col. Del Valle

Benito Juarez 03100 Mexico City – Mexico

Purpose

Provide a document to serve as a standard guideline for operational Airfreight services, ensuring the flow of operation in a timely manner

Contact details

General Manager	Mr. Javier Gordillo	52.55.6111.2950	Javier.Gordillo@theasiapac.com
Sales Manager	Mr.Omar Callejas	52.55.1703.4157	OmarCallejas@theasiapac.com
Pricing Air	Grissel Franco	52.55.4800.6395	Grissel.Franco@theasiapac.com
Ops Supervisor	Hilda Gonzalez	52.55.4603.2288	Hilda.Gonzalez@theasiapac.com

SOP — AsiaPac, Mexico

Documentation Requirements:

Air Shipments

MAWB should be issued to:

ASIAPACLOGISTICS MEXICO S.A. DE C.V
Av. Insurgentes Sur 664 Piso 11 Col. Del Valle
Benito Juarez 03100 Mexico City -
Tax Id : ALM190628LM2

HAWB

Real Shipper - Real Consignee
Freight as agreed is acceptable
HS/NCM should be shown in HAWB
Consignee has to show address, e-mail, person in charge, phone number, tax ID

Labelling / All shipments / pieces must be labelled with :

MAWB number
HAWB number
Total number of pieces
Total weight of pieces

In case cargo labelling do not shows all info required above, customs will hold cargo until we proceed to re-label cargo at airport import warehouse for loading office account.

Its important that together to MAWB is being attached copies of cargo manifest + one copy HAWB, for customs purposes.

All air shipments into Mexico must be accompanied by commercial invoice, packing list in order to clear customs for general cargo, and add MSDS to dangerous goods. Shipper is obligated to send these to consignee. Nowadays we don't handled perishable cargo.

If Agent receives invoice & other documents it is Agent's responsibility to send those to Asiapac Mexico

Storage Charges will be on consignee's account. 2 free days of storage

To ask for our administrative charges, kindly send an email to our pricing department

SOP — AsiaPac, Mexico

Transmission AMS

Due to Mexican custom regulations in force we need to send into 24 working hours prior cargo arrival into Mexico all MAWB/HAWB info. Therefore Pre-alert should be received with time enough for performing said requirement. Otherwise fine Usd 150.- will be invoiced back to origin office.

Pre alert

Final documents need to be sent once shipment departed via EDI File

Send Invoices with collect Charges in the same pre alert, We won't receive any out of this

Import process

Column 1	Task	Responsible	Time
1	Send the booking request, it should contains the complete cargo details	Origin	Per request
2	Provide available schedule with closing dates	Origin	Per request
3	Send the booking confirmation with closing dates	Origin	Per request
4	Coordinate the pick up if it is required	Origin	Per request
5	Process S/I	Origin	According to cut off date
6	Process customs clearance	Origin	According to cut off date
7	Send the draft HAWB to the shipper - destination office	Origin	Before shipment departed
8	Get approval of HAWB	Origin	Before shipment departed
9	Process Ams transmission	Destination	Before shipment departed
10	Confirm cargo departure	Origin	Once shipment has departed
11	Issue the invoice freight and charges involved to shipper / destination office	Origin	Once shipment has departed
12	Send the final documents to destination office	Origin	Once shipment has departed
13	Tracking shipment	Origin /destination	
14	Send the arrival notice to the customer	Destination	
15	Collect the money before to release the cargo	Destination	
16	Release cargo	Destination	

Business Update— RIF Worldwide

RIF LOGISTICS



JOHN WHITAKER
Head of Operations

RIF Logistics have again passed our yearly BRC audit. As this was our 4th year, we had a mandatory unannounced audit and we passed again with the highest grade achievable, an AA+.

BRC is a global standard for storage and distribution and ensures the quality and safety of products during their storage and distribution throughout the supply chain. This is recognised by many companies.



Our customers benefit from our expertise, knowledge, and outstanding added value as European road freight solutions providers – not just goods movers.



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Business Update— RIF Worldwide

RIF WORLDWIDE

**JOSH BROWN**

Procurement Development
Manager

At RIF Worldwide we have formed an in-house team of road freight specialists who strive to deliver a smooth and reliable experience.

We have a wide knowledge of UK & European customs regimes and can offer a bespoke solution to your client base.

The RIF Group have forwarding and logistics footprints in both the UK and Europe. In the UK we have three warehouses with a combined total of 100,000Sq Ft and in Europe we have three warehouses with a combined total of 250,000Sq Ft. All the warehouses are complete with dock loading and cross docking facilities.

"Since our full product launch on January 1st 2021 the RIF Group has placed themselves at the very top of the road freight market offering solutions that cater for the needs of the UK and European communities. Due to instabilities in the global market our road freight team have added something different to your everyday road freight movements."

**Contact our expert team and you can avoid costly mistakes, and ensure your freight is delivered smoothly and cost effectively:
euenquiries@rifworldwide.co.uk**

Netting Update



SLOW PAYER

PALM SHIPPING, MALTA

Network Announcement

Dear All,

We would like to inform you all, that Kuntal Singh has been transferred to another Department and going forward **Anuja Fernandes** will be supporting the Network.

We have created a common Email Id for the Network Admin i.e. networkadmin@hcllogistics.eu for all future communications.

Request you all to please mark all your emails to the New network admin Email Id.

You can reach out to her on:

Email: networkadmin@hcllogistics.eu

Mobile: 8652180777

Please join us in congratulating Anuja Fernandes and wishing her success in this new role.

Change Management for Hyperion ARCS Netting

Overview of the To Be Process

CNC will share required **SOA format** in which Netting participants will have to share their data (O/s AR+AP at invoice level). On receipt of the SOA from Netting participants, CNC will then upload these SOA a shared file folder where, **EPM** will automatically process the file & then Records will match with counter party books. **CNC will share required SOA format in which Netting participants will have to share their data (O/s AR+AP at invoice level). On receipt of the SOA from Netting participants, CNC will then upload these SOA a shared file folder where, EPM will automatically process the file & then Records will match with counter party books.**

Data would be processed as and when data file (SOA template) would be placed in the shared folder for initial upload and changes. Post processing, matching report will be shared

We are currently planning to have 4 pre reporting and 1 final reporting to be executed during One ARCS Hyperion Netting cycle. The number of pre-cycles can be increased or decreased by CNC as and when required.

Basis matching done in **EPM** system, Netting Participants will receive **MATCHED**, **SUGGESTED MATCH** and **UNMATCHED** report at invoice level during all the netting cycles (Pre & Final run)

Basis Pre Reports shared by CNC, Netting Participant can perform their Follow-up with counter parties on their **SUGGESTED MATCH** and **UNMATCHED** transactions, They can add approved AP invoices in **SOA template** & follow-up with counter parties for their unapproved AR invoices as mentioned in unmatched report. For Next Pre-run or Final Run, Netting participants will have to share their Revised **SOA template** CNC and the same will be uploaded in Replace Mode for the participant's complete data. If CNC doesn't receive **Revised** version of your SOA then last received version in that month Netting will be considered for matching.

On Final day of the run, Final Matched Transactions and Final Netting Settlement report will be shared by CNC via e-mail.

Netting Participants will book manual netting vouchers in their ERP as being done earlier, based on the Final Netting Settlement report shared by CNC. Settlement should be done "To / By" CNC as per amount mentioned in Settlement Report & Dates mentioned in Netting Calendar.

Change Management for Hyperion ARCS Netting

HYPERION BENEFITS

- Automated & Transparent Invoice approval process
- Dispute resolution at invoice level
- Proper Audit trail at invoice level for Balance confirmation
- Auto matching/ confirmation & auto Netting Journal booking
- No more holding back of approved invoices

FAQ's

Q1. How would I know if I made a mistake in the manual Excel upload template?

Ans: In Manual Excel SOA Template we have given Instructions on “How to fill Excel SOA” Users can read those Instructions carefully before updating SOA. Also we have develop a macro within SOA template which can validate SOA for all possible human errors and provide error log to users which enable them to correct their mistakes.

Q2. Do I need to control use of any special characters in the manual Excel upload template?

Ans: Yes, You can not use special characters like comma (,) & semi colon (;) anywhere in excel SOA template. Also you should not keep any single cell blank if you have use any invoice line. If there is no information to provide then you can use “NA”

Q3. What if the payable is not booked at all or payable is booked wrongly?

Ans: If any payable invoice is Approved but you have not mentioned in your initial SOA then you can add that invoice in your Revised SOA & share that with CNC in order to match that invoice in next Pre/Final Run. If you have booked any

Receivable or Payable invoice incorrectly then you need to correct that in your ERP system as well as in Revised SOA & share correct data with CNC in order to match those invoices in next Pre/Final Run

Q4. Will “Data Confidentiality” will be maintained during this Netting process?

Ans: Yes, 100% This Hyperion Netting Activity will be carried out by 3rd party vendor & Your Receivable & Payable data will not be shared within Network. In Pre & Final Reporting as well you will receive only those transactions data which is either in your books & in your counterparty books (which related to your office only) Hence Pls. be 100% assure about “Data Confidentiality”

HOLIDAYS around THE WORLD

Cyprus	1st April	Cyprus National Day
Israel	1st April	Aliyah Day
Taiwan	1st - 4th April	Children's Day Holiday
Srilanka	5th April	Bak Full Moon Poya Day
Taiwan	5th April	Qing Ming Festival
Macau	5th April	Cheng Ming Festival
Israel	5th April	Passover eve –working till 12:00
China	5th April	Tomb-sweeping day holiday
Israel	5th - 12th April	Passover Eve
Thailand	6 th April	Chakri Memorial Day
Norway, Denmark	6th April	Maundy Thursday
Israel	6th April	Passover- office closed
Argentina	6th - 7th April	Easter
Mexico	6th - 7th April	Holy Week holidays (optional)
El Salvador	6th - 8th April	Good Friday/Easter Holidays
Singapore, Kenya, Srilanka, UK, Czech Republic, Germany, Ghana, Norway, Denmark, Macau, South Africa, Latvia, Portugal, Italy, Malaysia, Lebanon, Uganda, Canada	7th April	Good Friday
Brazil	7th April	Passion of Christ
Australia	7th-10th April	Good Friday/Easter Holidays
Macau	8th April	The day before Easter
Malaysia	8th-9th April	Nuzul Al-Quran
Kenya, Germany,Lebanon, Poland	9th April	Easter Sunday
Israel	9th-10th April	Passover-working until 14:00
Belgium, Kenya, UK, Netherlands, Czech Republic, Germany, Ireland, Ghana, Denmark, Norway, Latvia, Uganda, Poland	10th April	Easter Monday

HOLIDAYS around THE WORLD

Macau	10th April	Compensatory rest day for the Day before Easter
South Africa, Italy	10th April	Family Day
Israel	11th April	working till 12:00
Israel	12th April	office close
Thailand	13th - 15th April	Songkran Day
Srilanka	13th April	Day prior to Sinhala & Tamil New Year Day
Srilanka	14th April	Sinhala & Tamil New Year Day
Cyprus	14th April	Good Friday - Greek Orthodox
Lebanon	14th April	Orthodox Good Friday
Greece	14th-17th April	Orthodox Easter
Cyprus	15th April	Easter Saturday - Greek Orthodox
Malaysia	15th April	Declaration of Melaka as a Historical City
Cyprus	16th April	Easter - Greek Orthodox
Lebanon	16th April	Orthodox Easter Sunday
Cyprus	17th April	Easter Monday - Greek Orthodox
Egypt	17th April	spring festival
Israel	18th April	Yom HaShoah
Qatar	20th - 24th April	EID Ul Fithr- Date subject to change
UAE	20th - 23rd April	Eid al-Fitr
Ghana	21st April	Eid-al-Fitr
Brazil	21st April	Tiradentes
Lebanon	21st April	Eid al-Fitr
Maldives	21st - 23rd April	Eid-ul Fithr
Turkey	21st - 23rd April	Feast of Ramadan
Bahrain	21st - 23rd April	Eid al-Fitr Holiday
Singapore	22nd April	Hari Raya Puasa
Srilanka, Egypt, Mauritius, Uganda	22nd April	Id-UI-Fitr (Ramazan Festival Day)

HOLIDAYS around THE WORLD

Malaysia	22nd - 24th April	Hari Raya Aidilfitri
Kenya	23rd April	Eid al-Fitr
Turkey	23rd April	National Sovereignty and Children's Day
Kenya	24th April	Eid al-Fitr observed
Portugal	25th April	FREEDOM DAY
Italy	25th April	Liberation Day
Australia	25th April	Anzac Day
Israel	25th April	National Memorial Day – working until 13:00
Israel	25th April	Yom HaZikaron
Malaysia	26th April	Sultan of Terengganu's Birthday
Israel	26th April	Independence day
Israel	26th April	Yom HaAtzmaut
Netherlands	27th April	Kings day
South Africa	27th April	Freedom Day
Vietnam	29th April	Hung Kings Commemoration Day
China	29th April - 3rd May	Labor day holiday
Vietnam	30th April	Reunification Day

