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Save the Date — HCL AGM 2023

Dear All,

The long-awaited moment is finally here. We would like to invite you to attend the Annual General meeting of the network.

Dates: **22nd Nov (Wed) to 25th Nov (Sat), 2023**

Venue: **Location will be shared shortly**

Detailed agenda, registration form will be shared via email.

Regards,
HCL Network

Business Update—DSH Global

Brown Marmorated Stink Bug Season 2023-24

BMSB 2023-24 Seasonal measures will apply to targeted goods manufactured in or shipped from target risk countries, from 1st September 2023 till 30th April 2024 (inclusive).

The department of Agriculture, Fisheries & Forestry has issued import industry notice 147-2023 advising of 'Brown Marmorated Stink Bug Information Sessions' for the upcoming season.

A copy of this notice can be accessed via the following link.
[147-2023: Brown Marmorated Stink Bug Information Sessions - DAFF
\(agriculture.gov.au\)](https://www.agriculture.gov.au/147-2023-Brown-Marmorated-Stink-Bug-Information-Sessions-DAFF)

Information sessions will be held in August, prior to the commencement on 1st September 2023.

For any enquiries, please contact our team on the below email.
customs@dshglobal.com.au
dominic@dshglobal.com.au



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Business Update — Cargo Transport Systems

28th June 2023

Dear Valued Customers/Suppliers

We are pleased to announce an important development in our company's growth and expansion. Cargo Transport Systems and ICL International Pty Ltd will be merging on the 1st of July to form a stronger and more comprehensive logistics provider.

As a result of this merger, the new consolidated company will be named **Cargo Transport Systems Aust Pty Ltd (ABN 51 665 063 098)**

This strategic merger brings together the expertise and resources of both companies, allowing us to enhance our service offerings and provide you with even greater value and efficiency. We are confident that this merger will result in improved capabilities, expanded geographical coverage, and enhanced customer support.

At Cargo Transport Systems Aust Pty Ltd, we remain committed to delivering the highest standards of excellence in transportation and logistics services. Our goal is to seamlessly integrate our operations, leveraging the best practices and strengths from both companies to deliver superior solutions tailored to your unique needs.

During this transition, our primary focus will be on maintaining uninterrupted service to our customers. We understand the importance of your shipments and we assure you that every effort will be made to ensure a smooth transition without any disruption in our services.

We sincerely appreciate your continued support and trust in our services. This merger represents an exciting chapter in our company's history, and we are thrilled to embark on this journey with you. If you have any immediate questions or require further information, please do not hesitate to contact us.

Thank you for your ongoing partnership.

We look forward to serving you as **Cargo Transport Systems Aust Pty Ltd**.

Best regards,

Cargo Transport Systems Aust Pty Ltd



Business Update — Windlog

Stages of the logistics process.



Learn four tips to have more strategic operations!

The logistics process is directly or indirectly related to all company areas: production; stock; sales; and so on. By discovering the logistics process stages and how they work, the manager will be able to make more strategic decisions.

Why is this good for your company?

- Cost reduction;
- Productivity increase;
- Prevention of errors/costs;
- Greater process control;
- Centralization of information;
- Customer loyalty.

Interesting how logistics can generate good results for your management. So, keep reading to understand how the logistical process happens and how you can make it more strategic for your business!

What is a company's logistics process?

The logistics process is a set of activities related to the company's logistics. That is, they are actions that start with the contact with the supplier and go until the delivery of the product to the customer. The more structured and strategic this process is, the greater the chances of success.

The importance of an efficient logistics process is directly related to the competitiveness of companies. The consumer market has an increasingly demanding demand, and whoever is on the other side needs to meet this requirement to beat the competition and take advantage.

In practice, consider it: every new year, e-commerce breaks record sales in Brazil and worldwide. This means that people buy products and services on the Internet more often.

The critical question: *Your company be prepared to serve the market?*

The answer to this question is expected. However, it will always go through the logistical process, which could put the entire operation at risk if flawed or too slow. The consequences range from low productivity to unnecessary expenses in operations.

This way, it is easier to understand that the logistical process has to happen quickly and reliably – if your business wants to prosper, guaranteeing satisfied customers and profit.

Business Update — Windlog

What are the stages of the logistics process?

This process comprises stages that make the entire logistics chain work. Each of them is essential in forming this great gear, which will dictate the company's results in the movement of goods. Check out the main ones!

- Process mapping

You are here. You have taken the first step by reading this content and worrying about it. This phase is nothing more than analyzing the steps and looking for ways to optimize the operation. So, map the processes, find the divergences, and act resolutely.

- The contact with the supplier

To carry out the sale of a product, the manufacturing company needs to buy supplies. If the goods are to be resold, there is a purchase based on the customers' specifications. The fact is that every trade has this contact with the supplier.

- Receipt of the goods

Another step is related to the receipt of products or supplies. At this point, the tip is to schedule the delivery, analyze the product received and check the documents, such as invoices.

- The movement of cargo

Internal cargo movement is another crucial step in the logistics process for large companies with an inventory. Depending on the characteristics of the products, it will be necessary to use machines and trained professionals for the operation.

- Storage of goods

Another stage of the production chain has to do with the storage of items. Therefore, it is not enough to store the cargo in your stock; it is necessary to organize and categorize the products received – and the more optimized, the better.

- Separation of goods

Next, we can mention the foreign terms "picking" and "packing." The first involves the order-picking process, and the other with their packaging before shipping.

- the cargo transportation

Knowing the means of transport used to transport the goods is essential, depending on several factors, from the product type to the displacement distance. The cargo consolidation option has been an alternative.



Contact Windlog's team of experts and get your questions answered.

Windlog is a certified company (ISO 9001, ISO 14001, and Authorized Economic Operator) with over 40 years of know-how in international logistics and operations on five continents.

Business Update— RIF Group

**Delivering Excellence
Every time Everywhere**

LATEST UPDATES FROM RIF GROUP



Air Freight consolidation services to Sydney:

Our air freight consolidation services to Sydney are up and running, we have had a huge success since we launched our new product. Our services are departing weekly from London Heathrow Airport to Sydney.

Ocean Freight consolidation services to Sydney:



Our ocean freight consolidation services to Sydney are up and running with weekly space capacity available. We are able to offer pricing based on prepaid and collect basis maintain the same rates. Our service now also includes some direct sailings.

Business Update— RIF Worldwide

**JOSH BROWN**

Procurement Development
Manager



We are currently offering several weekly departures directly from the UK to the Netherlands, arriving the next morning hub to hub.

Aside from this, we can service the rest of Europe on our groupage service offering a wide range of customs brokerage services. Some of these brokerage services include Limited Fiscal Representation, Clearance on Wheels (border clearances). Our warehouse in the Netherlands is bonded, which allows us to offer additional flexibility when and where required.

Over the last 3 months we have moved over 100,000Kg and 1,000 CBM throughout our network!



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Business Update— ECU, Dubai

Announcement – ECU DUBAI : New Phone numbers

Our office in Jebel Ali, UAE have just upgraded their telephone network and as such we have new board and direct numbers for all our staff.

ECU Dubai (Jebel Ali) Reception : **+971 4 8817666**

Direct phone numbers of some key departments and staff as follows.

Department	Name	NEW Direct Numbers
Air Freight Ops	Santosh Kumar	+971 4 8175640
	Haja Maideen	+971 4 8175641
	Sandra D'Souza	+971 4 8175642

There has been no change to any mobile numbers.

Netting Update



SLOW PAYER

PALM SHIPPING, MALTA

Network Announcement

Dear All,

We would like to inform you all, that Kuntal Singh has been transferred to another Department and going forward **Anuja Fernandes** will be supporting the Network.

We have created a common Email Id for the Network Admin i.e. networkadmin@hcllogistics.eu for all future communications.

Request you all to please mark all your emails to the New network admin Email Id.

You can reach out to her on:

Email: networkadmin@hcllogistics.eu

Mobile: 8652180777

Please join us in congratulating Anuja Fernandes and wishing her success in this new role.

Change Management for Hyperion ARCS Netting

Overview of the To Be Process

CNC will share required **SOA format** in which Netting participants will have to share their data (O/s AR+AP at invoice level). On receipt of the SOA from Netting participants, CNC will then upload these SOA a shared file folder where, **EPM** will automatically process the file & then Records will match with counter party books. **CNC will share required SOA format in which Netting participants will have to share their data (O/s AR+AP at invoice level). On receipt of the SOA from Netting participants, CNC will then upload these SOA a shared file folder where, EPM will automatically process the file & then Records will match with counter party books.**

Data would be processed as and when data file (SOA template) would be placed in the shared folder for initial upload and changes. Post processing, matching report will be shared

We are currently planning to have 4 pre reporting and 1 final reporting to be executed during One ARCS Hyperion Netting cycle. The number of pre-cycles can be increased or decreased by CNC as and when required.

Basis matching done in **EPM** system, Netting Participants will receive **MATCHED**, **SUGGESTED MATCH** and **UNMATCHED** report at invoice level during all the netting cycles (Pre & Final run)

Basis Pre Reports shared by CNC, Netting Participant can perform their Follow-up with counter parties on their **SUGGESTED MATCH** and **UNMATCHED** transactions, They can add approved AP invoices in **SOA template** & follow-up with counter parties for their unapproved AR invoices as mentioned in unmatched report. For Next Pre-run or Final Run, Netting participants will have to share their Revised **SOA template** CNC and the same will be uploaded in Replace Mode for the participant's complete data. If CNC doesn't receive **Revised** version of your SOA then last received version in that month Netting will be considered for matching.

On Final day of the run, Final Matched Transactions and Final Netting Settlement report will be shared by CNC via e-mail.

Netting Participants will book manual netting vouchers in their ERP as being done earlier, based on the Final Netting Settlement report shared by CNC. Settlement should be done "To / By" CNC as per amount mentioned in Settlement Report & Dates mentioned in Netting Calendar.

Change Management for Hyperion ARCS Netting

HYPERION BENEFITS

- Automated & Transparent Invoice approval process
- Dispute resolution at invoice level
- Proper Audit trail at invoice level for Balance confirmation
- Auto matching/ confirmation & auto Netting Journal booking
- No more holding back of approved invoices

FAQ's

Q1. How would I know if I made a mistake in the manual Excel upload template?

Ans: In Manual Excel SOA Template we have given Instructions on “How to fill Excel SOA” Users can read those Instructions carefully before updating SOA. Also we have develop a macro within SOA template which can validate SOA for all possible human errors and provide error log to users which enable them to correct their mistakes.

Q2. Do I need to control use of any special characters in the manual Excel upload template?

Ans: Yes, You can not use special characters like comma (,) & semi colon (;) anywhere in excel SOA template. Also you should not keep any single cell blank if you have use any invoice line. If there is no information to provide then you can use “NA”

Q3. What if the payable is not booked at all or payable is booked wrongly?

Ans: If any payable invoice is Approved but you have not mentioned in your initial SOA then you can add that invoice in your Revised SOA & share that with CNC in order to match that invoice in next Pre/Final Run. If you have booked any

Receivable or Payable invoice incorrectly then you need to correct that in your ERP system as well as in Revised SOA & share correct data with CNC in order to match those invoices in next Pre/Final Run

Q4. Will “Data Confidentiality” will be maintained during this Netting process?

Ans: Yes, 100% This Hyperion Netting Activity will be carried out by 3rd party vendor & Your Receivable & Payable data will not be shared within Network. In Pre & Final Reporting as well you will receive only those transactions data which is either in your books & in your counterparty books (which related to your office only) Hence Pls. be 100% assure about “Data Confidentiality”

HOLIDAYS around THE WORLD

Country	Date	Occasion
Srilanka	1st August	Esala Full Moon Poya Day
Thailand	1st August	Aslha Bucha Day
Ghana	4th August	Founders day
El Salvador	5th - 6th August	Sun Feast of San Salvador
Ireland	7th August	August Bank Holiday
Canada	7th August	Civic Holiday
Singapore	9th August	National Day
South Africa	9th August	National Women's day
Thailand	14th August	Substitution for H.M Queen Sirikit The queen Mother's Birthday and Mother day
Belgium, Greece, Cyprus, Germany, Portugal, Italy, Lebanon, Poland	15th August	Assumption Day
Korea	15th August	National Liberation Day
Australia	16th August	Ekka Wednesday
Argentina	21st August	Passage to the Immortality of Gral. José de San Martín
Malaysia	23rd August	Hari Hol Almarhum Sultan Iskandar
Malaysia	24th August	Melaka Governor's Birthday
UK	28th August	Summer Bank Holiday
Srilanka	30th August	Nikini Full Moon Poya Day
Turkey	30th August	Victory Day
Malaysia	31st August	Merdeka Day